



InetTEAM™

Tenant & Engineering Access Module

- After-hour schedule override
- Phone and web BAS access
- Billing and Reporting

After-hour access and billing for tenants

Tenants can request after-hours HVAC and lighting using any touch-tone phone or the web. All tenants can have unlimited users and systems assigned to their accounts. Accounts can be configured to contain multiple BAS points and billing rates. Lease hours and holidays are applied to accounts to provide maximum billing flexibility. System prompts can be recorded in any language for international use.

Engineering access 24/7

Facility engineers and administrators can access their BAS points from anywhere using a touch-tone phone. Voice prompts, pre-recorded in any language, guide the user to point information. The user can retrieve verbal reports describing point alarm status and override conditions. If an authorized user wishes, he may command points, clear alarms, and initiate overrides remotely. A user-configured voice-menu tree structure models the facility, allowing quick drill-down to the point level.

Built-in security features

The system can restrict user access to individual accounts by enabling caller-id verification. Inbound calls from telephones not on the approved list are denied access. All caller activity is time-stamped and logged. Each user is assigned a personal password and additionally can be assigned a schedule of authorized access times and days.

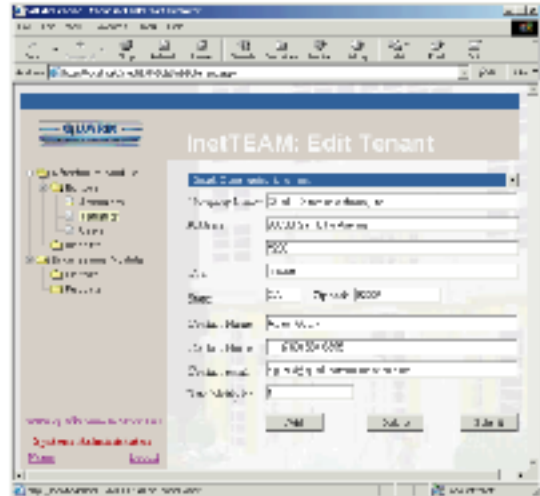
Energy savings

Holiday schedules in InetSupervisor allow a building to minimize equipment runtimes. InetTEAM recognizes the holiday schedules and insures proper billing of tenant-initiated services that occur on holidays during normal lease hours. Also, BAS equipment can be rescheduled for no runtime during weekends. Tenants can then use InetTEAM to request services. Tenants feel comfortable knowing they will not be billed for services not rendered during their lease hours.



System administrator

System administrators have full control over every aspect of InetTEAM. They are responsible for creating tenants, accounts, users, etc. The system administrator can create local tenant administrators that have the ability to manage their own users and user schedules. System administrators also manage engineering users. All administrative features are executed through a web browser and can be performed anywhere there is Internet access.



Reports

Reports are created by the Seagate Crystal Reports engine and can be viewed and printed from the Web. All reports are available to system administrators. Tenants can view only their own account reports. Report categories exist for tenants, accounts, users, schedules, caller activity, invoicing, and more. Report data can easily be exported for custom analysis in Microsoft Excel or exported to an ODBC database.